



PermAssist

Online Building Permit Management



AUSTRALIA'S LEADING ONLINE PERMIT MANAGEMENT SYSTEM FOR BUILDING SURVEYORS

- ✓ CLOUD BASED = SECURE & ACCESSIBLE
- ✓ INCREASES EFFICIENCY & PRODUCTIVITY
- ✓ INCREASES PROFITABILITY
- ✓ REDUCES ADMIN COSTS
- ✓ REDUCES RISK THROUGH DOCUMENT TRAIL
- ✓ BUILDING AUTHORITY AUDIT COMPLIANT
- ✓ TRIED & TESTED BY LOCAL COUNCILS
- ✓ MELBOURNE BASED TECHNICAL SUPPORT VIA PHONE AND EMAIL
- ✓ ALL QUERIES RESPONDED TO WITHIN 24 HOURS



Providing Cloud Based solutions to local councils and the building industry for 15 years

Key

Features

Advance Online Building Permit Management System

PermAssist is a fully hosted online software solution for building surveyors to manage building permit processes.

- 🏠 No need for hardware, software or IT experts to maintain your infrastructure
- 🏠 All you need is internet access and a web browser
- 🏠 PermAssist is in a fully secured 'Cloud'. Your clients can lodge their permit applications 24/7
- 🏠 Your clients can track the status of their applications, view inspection results and upload supporting documents
- 🏠 You are no longer tied to a desk to process applications
- 🏠 With internet access and a mobile device you're always connected to your clients

Work Efficiently

You'll spend less time doing administration work and more time doing a building surveyor's job. You will have more time out in the field doing inspections. PermAssist will be working tirelessly in the background:

- 🏠 Accepting new applications
- 🏠 Informing your clients of their application progress and inspection results
- 🏠 Assisting you in processing applications, storing relevant documents, creating and sending emails/letters to your clients and Councils
- 🏠 Electronic stamping for a single or multiple documents with one click
- 🏠 Sending emails and SMS alerts to relevant stakeholders when an application is lodged or is referred or when a permit is issued
- 🏠 Issue staged permits
- 🏠 Generate invoices
- 🏠 Automatically generating standard forms, permits and letters to applicants, referral agencies and Councils (e.g. Sections 30, 73 and 80 letters)
- 🏠 Printing of scheduled management reports

"We have been using this system for 3 years now and the accessibility that it provides us is extremely convenient. The system has facilitated a highly efficient work flow which has meant that we do not require administration staff."

Jeanette Cass

Online Permit Solutions Pty Ltd

Mitigate Your Risks

Store all important documentation in PermAssist for each application. Data and documents are backed up automatically on multiple devices = 100% security.

PermAssist also keeps a full audit trail of application status changes.

Better Communication with Clients

PermAssist has a separate portal for your clients i.e. permit applicants. You are able to communicate with them electronically through this web portal. PermAssist will email or SMS messages to alert applicants of a critical event.

Field Inspections Made Easy

The Inspector portal lists all jobs assigned to the inspector, records decisions and uploads documents or photos instantly. Surveyors will be notified by email when inspection result is updated or new documents uploaded.

Comprehensive Search Utilities

The powerful search facility within PermAssist allows you to search for applications by applicant details, property address, job details and application status.

Compliance with Government Regulations

PermAssist is fully compliant with the Victorian Building Authority on reporting requirements including generating monthly electronic Levy Returns in PDF and excel format.

Flexible Payment Model

"Pay As You Go". You only pay for the number of building permits/approvals issued (excluding amended permit, certificate and occupancy permit).

Contact Us

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